

Foundation Communities: Emergency Resource List

Rental Assistance

List of organizations in the surrounding area that are capable and willing to provide rental assistance (and most likely other forms of assistance) that we otherwise are unable to provide our clients.

Name of Organization	Contact Information	Type of Assistance	Availability & Requirements	Service Areas & Limits	How to Apply
All Saints Episcopal Church - Loaves and Fishes	Phone: 512-476-3589 209 W. 27th Street/Gregg House (Building behind church)	Rent, IDs, birth certificates, prescriptions, glasses, textbooks, work boots, HEB gift cards, toiletries, discounted bus passes	Tuesdays at 7:00am: Need to arrive as early as 6:00am. Photo ID and copy of utility bill or lease Call for specific questions about what to bring		Simply come to the church. Only the first 18 - 35 people are assisted. Financial assistance is typically between \$20-\$25. Persons may only receive this assistance once every 6 months.
Travis County	Phone: 512-854-4120 Community Center sites found at: https://www.traviscountytx.gov/health-human-services/community-centers	Rent and Utilities	8:00am - 5:00pm Monday through Friday Stop taking applications at 4:00pm Photo ID, Social Security Card for all members of household, proof of all household income for the past 30 days, current utility bill or termination notice and birth certificate (for utility assistance), proof of amount being owed and lease agreement or letter from leaser (for rent assistance).	Travis County Resident First Come, First Serve	Apply at one of seven Austin Community Center locations
Community Baptist Center	Phone: 512-478-7243 2000 E. 2nd St, Austin, TX 78702	Rent, utilities, medication, and photo IDs	Monday -Friday from 8:30am-noon & 1:00-5:00pm		Call 512-478-7243 for an appointment
David Chapel Missionary Baptist Church	Phone: 512-472-9748 2211 E Martin Luther King Jr Blvd, Austin, TX 78702	Delinquent Rent or Delinquent Utilities	Monday or Tuesday from 2pm - 3pm Must present a "late rent" letter in order to receive assistance for rent. Must present bill and delinquent payment in order to receive utility assistance. Bring a valid state ID or driver's license.	Once every 2 calander years.	Call 512-472-9748 to apply by phone. Lines may appear busy, or callers may get on a long hold - this is normal. Please stay on the line or continue to call until you get through.
Greater Mount Zion Church	Phone: 512-469-9020 4301 Tannehill Ln, Austin, TX 78721	Rent and Utilities (only partial)	Open Tuesday and Thursday from 10:30am - 3:30pm. Photo ID, copy of utility bill, and/or signed lease agreement.	Zip Code: 78702, 78721, 78722, 78723, 78724, 78742, 78748, 78751, 78752, 78753, 78754 Members of the Church: every 12months Non-members: every 18months Cannot receive assistance more than 3 times	Make an appointment by calling 512-469-9020. Ask for clarification as to what to bring to your specific appointment.

Name of Organization	Contact Information	Type of Assistance	Availability & Requirements	Service Areas & Limits	How to Apply
Mount Sinai Missionary Baptist Church	Phone: 512-451-0808 5900 Cameron Road. Austin, TX 78723	Rent and Utilities	Office is open Mon-Thurs 9am-5pm and Fri 9am-12pm.	Only serves zip code 78723. Once every 12 months	Fill out an application at office.
Society of St. Vincent de Paul (Sacred Heart Catholic)	Phone: 512-926-1171 5909 Reicher Drive, Austin, TX 78723	Partial rent, utilities, and prescriptions. Provides clothing and furniture vouchers.	Available to call Tuesdays and Thursdays between 9:00 am - Noon	Serve those living within parish: zip codes 78723 and may extend to 78752 and 78724 (call to confirm) Once every 12months	Call 512-926-1171 to schedule an appointment
St. Austin Catholic Parish	Phone: 512-477-9471 2026 Guadalupe Street, Austin TX 78705	Rent, utilities, fees for IDs, work boots, eye exams/corrective lenses	Must arrive to location on Thursday no later than 9:00am Available every Thursday	Diocese of Austin	Everyone eligible to receive assistance is included in a lotto- style drawing. Draw 15- 20 names a day.
St. Louise House	Phone: 521-297-2129 Spanish speakers are welcome!	Utilities	Usually every other Friday. On scheduled assistance dates, go to St. Austin Catholic Church at 2026 Guadalupe St, 78705 between 9:00am - 9:15am (doors close at 9:15am)	Austin proper Resident	Call 512-297-2129 and press ext #211 upcoming assistance dates Application at the location on assistance dates
Saint Matthew Episcopal Church	Phone: 512-345-7600 Alt. Phone: 512-345- 8314	Rent and utilities	Tuesdays from 10am - 12pm.	Austin Proper Resident	Call for assistance (either number). Processing assistance request takes 2-3 weeks.
Westover Hills Church of Christ	Phone: 512-345-6386 8332 Mesa Dr, Austin, TX 78759	Limited rent and utility assistance	2nd and 3rd Thursday of the month. Bring Photo ID and Rental Agreement	Only able to help 10-15 people a month. Not available May-August	Simply Walk-in, or call to make an appointment on the previous Tuesday morning
Foundation for the Homeless, Inc.	Phone: 512- 453-6570	Rent and Utilities	Monday - Friday from 9:00 am to 5:00pm	Travis County Resident	Call 512-453-6570 to begin application process
University Presbyterian Church (UPC) - "UPLIFT Program"	Phone: 512-476-5321 2203 San Antonio St. Austin, TX 78705	Utilities and Rental prescriptions and Workboots	Open Tuesdays at 9:30am They stop taking applications at 10:00am. Bring a copy of your utility bill and/or Leasing Agreement and a photo ID.	Anyone is welcome regardless of zip code or residency Once every 6 months	Simply come to program No appointments are made.

Foundation Communities: Emergency Resource List

Utility Assistance

List of organizations in the surrounding area that are capable and willing to provide utility assistance (and most likely other forms of assistance) that we otherwise are unable to provide our clients.

Name of Organization	Contact Information	Type of Assistance	Availability & Requirements	Service Areas & Limits	How to Apply
Austin Energy Customer Assistance Programs	Phone: 512-494-9400 Outside Austin call toll-free: 888-340-6465	Utilities (primarily light bill)	Utility Customer Service Center Monday-Friday 7:45am-4:30pm	Resident of Austin Proper	www.austinenergy.com Click on "residential" tab, then the "learn more" button under Customer Assistance Programs
University Presbyterian Church (UPC) - "UPLIFT Program"	Phone: 512-476-5321 2203 San Antonio St. Austin, TX 78705	Utilities and Rental prescriptions and Workboots	Open Tuesdays at 9:30am They stop taking applications at 10:00am. Bring a copy of your utility bill and/or Leasing Agreement and a photo ID.	Anyone is welcome regardless of zip code or residency Once every 6 months	Simply come to program No appointments are made.
Travis County	Phone: 512-854-4120 Community Center sites found at https://www.traviscountytx.gov/health-human-services/community-centers	Rent and Utilities	8:00am - 5:00pm Monday through Friday Stop taking applications at 4:00pm Photo ID, Social Security Card for all members of household, proof of all household income for the past 30 days, current utility bill or termination notice and birth certificate (for utility assistance), proof of amount being owed and lease agreement or letter from leaser (for rent assistance), proof of Travis County residency	Travis County Resident	Apply at one of seven Austin Community Center locations
Lite Up Texas	Phone: 866-454-8387 1701 N. congress Ave. Austin, Tx 78711	Telephone and Electric	Must be receiving Medicaid or have income below 125% of the poverty level		Call for an application
David Chapel Missionary Baptist Church	Phone: 512-472-9748	Rent and Utilities	Monday or Tuesday from 2pm - 3pm Must present bill and delinquent payment in order to receive utility assistance. Bring a valid state ID or driver's license.	Once every 2 calander years.	Call 512-472-9748 to apply by phone. Lines may appear busy, or callers may get on a long hold - this is normal. Please stay on the line or continue to call until you get through.

Name of Organization	Contact Information	Type of Assistance	Availability & Requirements	Service Areas & Limits	How to Apply
Greater Mount Zion Church	Phone: 512-469-9020 4301 Tannehill Ln, Austin, TX 78721	Rent and Utilities (only partial)	Open Tuesday and Thursday from 10:30am - 3:30pm. Photo ID, copy of utility bill, and/or signed lease agreement.	Zip Code: 78702, 78721, 78722, 78723, 78724, 78742, 78748, 78751, 78752, 78753, 78754 Members of the Church: every 12months Non-members: every 18months Cannot receive assistance more than 3 times total	Make an appointment by calling 512-469- 9020. Ask for clarification as to what to bring to your specific appointment.
Mount Sinai Missionary Baptist Church	Phone: 512-451-0808 5900 Cameron Road. Austin, TX 78723	Rent and Utilities	Office is open Mon-Thurs 9am-5pm and Friday 9am- 12pm. Photo ID, copy of utility bill, and/or signed lease agreement.	Only serves zip code 78723. Once every 12 months	Fill out an application at office.
Society of St. Vincent de Paul (Sacred Heart Catholic)	Phone: 512-926-1171 5909 Reicher Drive, Austin, TX 78723	Partial rent, utilities, and prescriptions. Provides clothing and furniture vouchers.	Available to call Tuesdays and Thursdays between 9:00 am - Noon	Serve those living within parish: zip codes 78723 and may extend to 78752 and 78724 (call to confirm) Once every 12months	Call 512-926-1171 to schedule an appointment
Vincent de Paul Appointment Request line	Phone: 512-476-3750	Utility	Sundays from 9:30am - 10:30am at 512-476-3750 Must provide current lease or utility bill		Must call to schedule an appointment. No walk-ins.
St. Austin Catholic Parish	Phone: 512-477-9471 2026 Guadalupe Street, Austin TX 78705	Rent, utilities, fees for IDs, work boots, eye exams/corrective lenses	Must arrive to location on Thursday no later than 9:00am Available every Thursday Photo ID, bill (utility assistance), rental agreement (rent assistance) Names on bill/agreement must match photo ID	Diocese of Austin Once every six months	Everyone eligible to receive assistance is included in a lotto- style drawing. Draw 15- 20 names a day.
St. Louise House	Phone: 521-297-2129 Spanish speakers are welcome!	Utilities	Usually every other Friday. On scheduled assistance dates, go to St. Austin Catholic Church at 2026 Guadalupe St, 78705 between 9:00am - 9:15am (doors close at 9:15am) Bring your current Austin Energy bill and a photo ID (must be under same name)	Must be Austin Energy customer Twice every 12months	Call 512-297-2129 and press ext #211 upcoming assistance dates Application at the location on assistance dates

Name of Organization	Contact Information	Type of Assistance	Availability & Requirements	Service Areas & Limits	How to Apply
Saint Matthew Episcopal Church	Phone: 512-345-7600 512-345-8314	Rent and utilities	Tuesdays from 10am - 12pm. Application will be mailed after phone interview. Mail back application with utility Bill	Austin Proper Resident Once every calander year	Call for assisstance (either number). Processing assistance request takes 2-3 weeks.
Westover Hills Church of Christ	Phone: 512-345-6386 8332 Mesa Dr, Austin, TX 78759	Limited rent and utility assistance	2nd and 3rd Thursday of the month. Bring Photo ID and Utility Bill	Only able to help 10-15 people a month. Not available May-August	Simply Walk-in, or call to make an appointment on the previous Tuesday morning
Foundation for the Homeless, Inc.	Phone: 512- 453-6570	Rent and Utilities	Monday - Friday from 9:00 am to 5:00pm Have bill that needs assistance ready for phone call	Travis County Resident Once every calander year	Call 512-453-6570 to begin application process
Community Baptist Center	Phone: 512-478-7243 2000 E. 2nd St, Austin, TX 78702	Rent, utilities, medication, and photo IDs	Monday -Friday from 8:30am-noon & 1:00-5:00pm		Call 512-478-7243 for an appointment

Foundation Communities: Emergency Resource List

Food Assistance

List of organizations in the surrounding area that are capable and willing to provide food assistance (and most likely other forms of assistance) that we otherwise are unable to provide our clients.

Name of Organization	Contact Information	Type of Assistance	Availability & Requirements	Service Areas & Limits	How to Apply
Westover Hills Church of Christ	Phone: 512-345-6386	Food Pantry	2nd and 3rd Thursday of the month. Open 1-4pm	Open Year-round to anyone	Simply Walk-in
Austin Baptist Chapel (Angel House Soup Kitchen)	Phone: 512-474-3743 908 E. Caesar Chavez Austin, Tx 78702	Clothing and Food	Clothing Donations: Sat. 9:30-10:30 Breakfast: 9:30-10:00am Lunch: 11:00am-12:30pm	All Welcome	Simply Walk-in to location
El Buen Samaritano Episcopal Center	Phone: 512-439-0700 7000 Woodhue Dr. Austin, Tx 78745	Food	<u>Tuesday-Thursday: 9am-noon</u>	Twice per month	
Foundation for the Homless	Phone: 512-453-6570 5202 Balcones Dr. Austin, Tx 78731	Food	Breakfast: Tues & Thur 6:00-6:00am Located on 13th and Lavaca Methodist Activity Building	All Welcome	
Hyde Park Baptist Church	Phone: 512-459-6587 3901 Speedway Austin, Tx 78751	Food	Food Pantry Open Wednesday from 1:00-3:00pm	Zip Codes: 78751, 78752, 78756, 78757, 78758, and 78705	Simply Walk-in to location
Hyde Park Church of Christ	Phone: 512-453-2702 310 W. 43rd St. Austin, Tx 78751	Food	Open Monday 9:00am - noon		Simply Walk-in to location
Trinity Center @ St. David's Episcopal Church	Phone: 512-610-3542 304 East 7th St. Austin, Tx 78701	Food and Clothing ID's, Birth Certificate, Prescription, Bus Passess	Dinner Sunday after Church 3:00-4:30pm	All Welcome	Simply Walk-in to location
Trinity United Methodist Church (Hope Food Pantry)	Phone: 512-420-0710 4001 Speedway Austin, Tx 78751	Food, Clothing, and Groceries	Arrive Thursday and Friday @9:30 am==> Lottery for Groceries begins at 10:00 am Breakfast: Sunday @ 7:30am	Austin Proper Resident	Simply Walk-in to location

Name of Organization	Contact Information	Type of Assistance	Availability & Requirements	Service Areas & Limits	How to Apply
University Baptist Church	Phone: 512-478-8559 2130 Guadalupe St. Austin, Tx 78705	Food	Hot Meal Thursday @5pm		Simply Walk-in to location
University United Methodist Church	Phone: 512-478-9387 2409 Guadalupe St. Austin, Tx 78705	Food	Brunch: Saturday @ 9:00am		Simply Walk-in to location