

## SNAP Online Application Process

Update as of **MARCH, 2020**:

SNAP and Medicaid: Due to the COVID-19 pandemic, if you recently applied for SNAP or Medicaid or received a notice to call a SNAP office, you do not need to speak to anyone to complete your application. SNAP will contact you if they need additional information. Current SNAP and Medicaid recipients will have their benefits renewed automatically. Recipients will be notified by mail when it is time to renew their benefits and do not need to contact an office.

### Helpful Info Before Your Start

1. Documents and Information to Have on Hand:
  - a. Social Security number and date of birth.
  - b. State or Federal issued ID, US-Residency Card (if applicable).
  - c. Income amounts from jobs and other sources.
  - d. The value of cars, other property and accounts in the applicant's name.
  - e. Costs you pay for bills such as rent/mortgage, utilities, etc.
2. Who is SNAP for?
  - a. People who meet the strict income requirements.
  - b. Most adults age 18 to 49 with no children in the home. Qualified applicants can get SNAP for only 3 months in a 3-year period. The benefit period might be longer if the person works at least 20 hours a week or is in a job or training program. Some adults might not have to work to get benefits, such as those who have a disability or that are pregnant.
3. Use a reliable browser like Firefox or Chrome

4. Be able to scan or take pictures of needed documentation to upload with your application.

5. Maximum monthly income limits:

Family Size	Monthly amount of income allowed
1	<b>\$1,718</b>
2	<b>\$2,326</b>
3	<b>\$2,933</b>
4	<b>\$3,541</b>
5	<b>\$4,149</b>
For each additional person, add:	<b>\$608</b>

6. Maximum monthly SNAP amount:

Family Size	Monthly SNAP benefit amount
1	<b>\$194</b>
2	<b>\$355</b>
3	<b>\$509</b>
4	<b>\$646</b>
5	<b>\$768</b>

For each additional person, add:	<b>\$146</b>
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## The Application Process

### **How to Apply Online**

1. Fill out an online profile and screening tool
  - a. You can apply for the following types of programs on [YourTexasBenefits.com](https://YourTexasBenefits.com):
    - i.SNAP food benefits
    - ii.Medicaid
    - iii.Children's Health Insurance Program (CHIP)
    - iv.Medicare Savings Programs
    - v.TANF cash help
    - vi.Women's health services
    - vii.Long term care services
2. After you go to [YourTexasBenefits.com](https://YourTexasBenefits.com):
  - a. Click on the "Apply" tab and click "Apply Now."
  - b. Log in or create an account.
  - c. Select the types of benefits you would like to apply for.
  - d. Fill out requested information on income, assets and bills.
  - e. Upload supporting documents (ID, Social Security Card, Bank Statements, Bills).
  - f. Submit your application.
3. Manage your case
  - a. Check back on [YourTexasBenefits.com](https://YourTexasBenefits.com) and click the "Manage" applications tab.
  - b. Check your application status, submit requested documents and find To-Do checklists.
  - c. If approved, wait for your Lone Star Card (EBT) in the mail with instructions on activating it.
    - i.Call 800-777-7328 to activate your card and establish a four digit PIN.

ii. Usually there is a delay in receiving your card and your benefits date. Once you activate your card, pay attention to when funds will be deposited in your SNAP account to use each month.

## SNAP FAQ

### 1. What can't I buy with SNAP benefits?

**SNAP benefits cannot purchase non-food items such as: tobacco, alcoholic beverages and other food items without nutrition labels. SNAP benefits cannot be used to purchase hot food or prepared, ready-to-eat foods.**

### 2. What stores accept SNAP benefits?

**Any store with a Lone Star Card sign accepts SNAP benefits; check with an employee if you're unsure. Most big retailers of food such as HEB, Fiesta Mart, Central Market and Walmart accept SNAP.**

### 3. What if I have a mix of food and non-food items in my bag during checkout? Do I need to perform two separate transactions?

**If you're purchasing a mix of SNAP eligible and ineligible items, pay using your Lone Star card *FIRST*. Only qualifying items will be paid for during a Lone Star Card transaction, the remaining balance can be paid using a different card or cash.**

### 4. What if I don't use all my benefits during the month?

**Benefits you don't use stay on your card up to a year and your balance will roll over to the following month to be used.**

### 5. What if my Lone Star Card card isn't working?

**If your card isn't working or the machine doesn't read your card, you can have the cashier manually enter the information. Make sure to specify that you are charging the balance to**