



Rent Policy – COVID-19

March 24, 2020

Foundation Communities is immediately implementing the following policy to help residents stay in their housing if they experience a reduction in income or loss of employment due to COVID-19:

1. Payment Plans for residents affected by COVID-19. Resident(s) will provide qualified written evidence that clearly demonstrates the connection between those measures or events with their reduction in/loss of income. A COVID Income Verification Form must be completed by office staff. Resident(s) should provide all documentation prior to the late payment deadline as stated on the lease.
2. After verifying the information provided and assessing the need, Foundation Communities will agree to a written Payment Plan Agreement up to six months. Resident must sign the Payment Agreement Plan.
3. Late fees will be waived for residents that qualify for the Payment Plan Agreement.
4. Renewal rental increases for upcoming expiring leases will be temporarily suspended.
5. Refer residents to available rental assistance.

Catholic Charities of Central Texas	512-651-6100
St. Matthews Episcopal Church	512-345-8314
St. Vincent de Paul St. Austin's Catholic Church	512-477-9471
Travis County Family Support Services Division	512-267-3245
Austin Resource Center of the Homeless, Inc. (ARCH)	512-305-4100
Austin Texas Health and Human Services Department (HHSD)	512-972-5011
Westover Hills Church of Christ	512-345-6386
Greater Mount Zion Community Outreach	512-469-9020
FC Emergency Assistance Fund (no funds available for April rent)	512-717-4000

This policy is in effect until April 30, 2020